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1. **BEFORE USE**

**CONGRATULATIONS!**
You are now the owner of this new EMS device!

Please read the instructions carefully before use →

⚠️ TO AVOID the risk of electric shock, this equipment must only be connected to a mains supply with protective earth/grounding. This device uses a Class-I insulating system that requires protective earth.

**FOR USA AND CANADA:** GROUNDING RELIABILITY CAN ONLY BE ACHIEVED WHEN EQUIPMENT IS CONNECTED TO AN EQUIVALENT RECEPTACLE MARKED "HOSPITAL ONLY" OR "HOSPITAL GRADE".

⚠️ DO NOT modify this equipment and/or any of its accessories. No modification of any part of this medical device is allowed.

⚠️ DO NOT open the device. There are no serviceable parts inside.

⚠️ If any serious incident occurs that is directly or indirectly related to the device, report it immediately to the manufacturer and to the competent authority of your country and of where the patient is established (if different).

⚠️ Disconnect the mains plug from electrical outlet for the purposes of maintenance, in the case of malfunction or when the device is left unattended.

⚠️ Turn off the water inlet when not in use. The device is not equipped with Aquastop and the EG-110 water hose may disconnect or leak: risk of flooding.

• The instructions for use of the device are provided in electronic format. However, if you want a hard copy, you can request one free of charge on our website, by telephone or in writing, and receive it within 7 days.

• The instructions for use are available for download in PDF format at [http://www.myems.dental](http://www.myems.dental) using the Product/Key Code FT-229. A PDF reader is required and, in case of need, it can be downloaded from the same web site.

• It is essential to first read and understand all the instructions for use before operating the device and using the related accessories.

• We recommend that you visit our website regularly to consult and/or download the latest version of the instructions for use of your device at [http://www.myems.dental](http://www.myems.dental)

• Please contact EMS technical support or your local EMS representative for further information and support.

• Always keep this documentation close at hand.
1.1. Intended Use

The device is a fixed table top unit combining:
- PIEZON®: ultrasound scaler
- AIRFLOW®: air polishing technology

Intended for use in

PREVENTION, MAINTENANCE AND TREATMENT
during dental prophylaxis to remove biofilm and calculus from natural teeth, restorations and implants

1.2. Application Fields

Natural teeth include smooth surfaces, pits, fissures, interproximal areas and around restorations.

**AIRFLOW® applications include:**
- Plaque removal for the placement of sealants
- Surface preparation prior to the bonding/cementation of inlays, onlays, crowns and veneers
- Surface preparation prior to placing composite restorations
- Effective plaque and stain removal for orthodontic patients
- Cleaning prior to the bonding of orthodontic brackets
- Cleaning the implant fixture prior to loading
- Stain removal for shade determination
- Plaque removal prior to a fluoride treatment
- Plaque and stain removal prior to a whitening procedure

**PERIOFLOW® applications include:**
- Maintenance of periodontal deep pockets up to 10mm following initial treatment
- Removal of periodontal biofilm
- Cleaning of implants

**PIEZON® applications include:**
- Removal of supragingival calculus
- Removal of subgingival calculus
- Periodontal treatment
- Preparation of approximal cavities
- Luting tooth-shaded inlays and onlays with highly thixotropic, dual-curing cements
- Removal of crowns, bridges, inlays and posts as well as condensing gutta-percha
- Endo preparation, cleaning and irrigation of root canals
- Endo retrograde preparation of root canals
- Endo condensing gutta-percha
- Endo removal of crowns, bridges and restorations
- Restorative: Preparation of cavities
- Restorative: Cementation of restorations
- Restorative: Condensing of amalgams
1.3. Intended User

Only qualified dentists and dental hygienists must use this device by fully complying with their respective country’s regulations, accident prevention measures, and strictly follow these instructions for use.

The device must be prepared and maintained only by persons who have been instructed in infection control, personal protection and patient safety.

Improper use (e.g. due to lack of hygiene or routine maintenance), non-compliance with our instructions, or the use of accessories and spare parts that are not approved by EMS invalidates all claims under warranty and any other claims.

No specific training other than initial professional training is required to use this medical device. The practitioner is responsible for performing the clinical treatments and for any dangers that may arise due to a lack of skill and/or training.

For optimal patient comfort, safety and efficiency, we suggest that you regularly follow our:

SWISS DENTAL ACADEMY Training Program

Do you know the Guided Biofilm therapy? If not:

GET TRAINED NOW

Please contact your local EMS representative for further information.

Professional product installation and product introduction by EMS certified person is highly recommended for optimal setup and reliability.

1.4. Patient Population

PIEZON® devices are intended for use on patients requiring dental treatment, including scaling (e.g. subgingival and supragingival calculus, stains), endo (e.g. root canal treatment), restorative (e.g. cavities, amalgams), periodontics and dental prophylaxis, regardless of age or gender.

AIRFLOW® devices are intended for use on patients requiring dental treatment, including cleaning and polishing of teeth (natural or implant) by the projection of water, air and dental powders onto the tooth surface, regardless of age or gender.

This medical device is not intended for use on newborn (neonate) and infant patient populations.
1.5. Contraindications

Treatments contraindications:

<table>
<thead>
<tr>
<th>Products</th>
<th>Patients Information</th>
<th>Suggestion for alternatives</th>
</tr>
</thead>
<tbody>
<tr>
<td>AIRFLOW® and PERIOFLOW®</td>
<td>Patients with severe or unstable upper respiratory tract infections, chronic bronchitis/asthma.</td>
<td>PIEZON®</td>
</tr>
<tr>
<td>AIRFLOW® subgingival + PERIOFLOW®</td>
<td>Pregnant and breastfeeding patients</td>
<td>AIRFLOW® Supragingival and PIEZON® PS</td>
</tr>
<tr>
<td>PERIOFLOW®</td>
<td>Patients with severe inflammation and/or osteonecrosis.</td>
<td>AIRFLOW® PLUS and PIEZON® PS</td>
</tr>
<tr>
<td>PIEZON®</td>
<td>Patients with a cardiac pacemaker, defibrillators and any implantable electronic device.</td>
<td>AIRFLOW® PLUS</td>
</tr>
</tbody>
</table>

The decision to use AIRFLOW® and/or PERIOFLOW® on contagious patients or on patients with risk of infection, has to be taken by the dentist/medical doctor on an individual basis following practitioner protection level, patient risk assessment and specific country regulations.

On patients under Bisphosphonate therapy, the decision to use AIRFLOW® and/or PERIOFLOW® has to be taken by the dentist/medical doctor depending on the oral health of the patient.

AIRFLOW® powders contraindications:

<table>
<thead>
<tr>
<th>Products</th>
<th>Patients Information</th>
<th>Suggestion for alternatives</th>
</tr>
</thead>
<tbody>
<tr>
<td>CLASSIC powder</td>
<td>Low-salt diet patients.</td>
<td>AIRFLOW® PLUS</td>
</tr>
<tr>
<td>Flavored CLASSIC powder</td>
<td>Patients allergic to flavor aroma.</td>
<td>AIRFLOW® PLUS or CLASSIS NEUTRAL</td>
</tr>
<tr>
<td>PLUS powder</td>
<td>Patients allergic to Chlorhexidine.</td>
<td>AIRFLOW® PERIO</td>
</tr>
<tr>
<td>PERIO &amp; SOFT powder</td>
<td>Patients allergic to Glycine (Glycocoll).</td>
<td>AIRFLOW® PLUS</td>
</tr>
</tbody>
</table>

1.6. Compatibility

This device is compatible with the following accessories:

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>AIRFLOW® Powders</td>
<td>AIRFLOW® Handpiece</td>
<td>EL-308</td>
<td></td>
</tr>
<tr>
<td>AIRFLOW® Handpiece</td>
<td>EL-354</td>
<td>EN-060, EN-061</td>
<td></td>
</tr>
<tr>
<td>PIEZON® Handpieces</td>
<td>PS, A, B, C, P, PL1, PL2, PL3, PL4, PL5, HPL3, DPL3, PI</td>
<td>RT1, RT2, D, H, ESI, Files ISO 15, 20, 25, 30, 35, Endochuck 180°, 120° and 90°, RT3, RE2, BERUTTI</td>
<td></td>
</tr>
<tr>
<td>PIEZON® Scaling and Periodontal instruments</td>
<td>E, F, G, SP</td>
<td>SM, PF, SD, VE, SB, SBD, SBM</td>
<td></td>
</tr>
<tr>
<td>PIEZON® Endodontics instruments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PIEZON® Conservative measures instruments</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PIEZON® Cavity preparation instruments</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

1 Related to possible powder inhalation during AIRFLOW® treatment.
2 Related to the use of antibiotics in case of emphysema.
Applied Parts

The following items are Medical Device Applied Parts:

- AIRFLOW® (EL-308) handpiece
- PERIOFLOW® (EL-354) handpiece
- PIEZON® (EN-060 and EN-061) handpieces

⚠️ Applied Parts, under certain operating conditions, may exceed 41°C of temperature and reach a maximum temperature of 51°C.

1.7. General Precautions

**USE EMS ACCESSORIES ONLY!**

⚠️ The use of any other accessories could lead to patient injury, malfunction or damage to the device

⚠️ DO NOT use this device in the presence of flammable anesthetics or oxidizing gases (such as nitrous oxide (N2O) and oxygen) or in close proximity to volatile solvents (such as ether or alcohol), as explosion may occur.

⚠️ DO NOT direct the AIRFLOW® output towards openings of the salivary ducts as it may cause temporary pain and redness.

⚠️ USE ONLY the PLUS powders for treatment of “White Spots” with AIRFLOW®.

⚠️ DO NOT store the powder near acids or heat sources.

⚠️ TAKE the following precautions to prevent any adverse events to the patient and/or to the user in case of electromagnetic disturbances:

- Always refer to the information listed in the chapter “Electromagnetic Compatibility”.
- In case of a wireless pedal malfunction, presumably caused by electromagnetic disturbances, use the wired pedal instead.
- In case of a device malfunction, presumably caused by electromagnetic disturbances, first verify the cabling, and then move any portable RF communications equipment and mobile devices placed nearby as far away as possible to rule out interference.
- Stop using the device if the electromagnetic disturbances persist and contact EMS technical support for assistance.
2. INSTALLATION

2.1. Equipment included in the box

⚠ Check contents for any damage that may have occurred during transportation.

**AIRFLOW Prophylaxis Master® Unit**
- with Master Screw, water & air filters installed
  - FT-229/A

**Quick Guide**
- providing links to eIFU download and product registration

**Power cord**
- Plug type depends on country

**AIRFLOW® PLUS Prophylaxis Powder**
- DV-082
- or DV-086

**Powder Chambers**
- PLUS: EL-607
- CLASSIC: EL-606

**Water hose**
- EG-110

**Air hose**
- EH-142

**AIRFLOW® CLASSIC Prophylaxis Powder**
- DV-048

**NIGHT CLEANER®**
- DV-146-AU
  - (800 ml)

**CLIP+CLEAN**
- 2x AB-613
  - (Package EL-655)

**PIEZON® bottle**
- EG-111

**AIRFLOW® handpiece cord**
- EM-145

**Boost wireless pedal**
- EK-404A
  - with 2x AA 1.5V type lithium batteries

**NIGHT CLEANER® bottle**
- EG-120

**PIEZON® handpiece cord**
- EM-146

**Foot switch (Wired pedal)**
- EK-410
1 EL-308: AIRFLOW® handpiece  
2 AB-470A/A: Easy Clean  
3 EL-651: Cord gaskets  
4 EI-600: Water filter  
5 EL-599: Air filter  

1 EN-060: PIEZON® handpiece  
2 DS-001A: Instrument A  
3 DS-016A: Instrument PS  
4 DS-011A: Instrument P  
5 4x AB-340: Light guide  

1 EL-354: PERIOFLOW® handpiece  
2 AB-358/A Nozzle extractor (under)  
3 10x AB-327/A: PERIOFLOW® nozzle  
4 6x DT-064: Instrument PI  
5 DT-018: Flat wrench (on top)  
6 DS-010: Endochuck 120°
2.2. Step-by-step installation

Find an appropriate area to place the device.

⚠️ Place the medical device (control unit) within the dental cabinet in a suitable position for your activity and leave enough free space to allow easy handling and proper aeration.

⚠️ Keep 10cm of clearance around at all times and do not stack over other devices.

The medical device must be placed on a secure and flat surface (with a maximum slope of 5 degrees).

Check for proper water and air supply lines.

Verify that your dental cabinet has a filtered tap water source and a compressed air source using air and water hoses EG-110 and EH-142, respectively.

⚠️ In case your cabinet water and air lines are not provided with the required hoses EG-110 and EH-142, a proper installation by qualified personnel is required. Call EMS Service for support.

⚠️ In order to prevent retro contamination, connect the cable to EN-1717 or DVGW\(^3\) compliant fluid sources.

Check for a proper and safe power grid.

⚠️ This device uses a Class-I insulating system that requires protective earth.

⚠️ Plug the unit only into an FI protected mains supply (FI = Residual current protection). For USA and Canada: connect only to a hospital-grade outlet.

⚠️ Check that the rated voltage of the device is suited for the local line voltage to prevent damaging the unit, risk of fire and electric shock.

⚠️ The mains plug of the unit must be accessible at all times.

⚠️ DO NOT INSTALL the device in case your dental cabinet does NOT have protective earth. If you have any concerns about this, call EMS Service for on-site support by qualified personnel.

Be aware

⚠️ The use of cables and accessories other than those supplied by EMS may negatively affect EMC performance. Use only parts supplied by EMS.

⚠️ The device uses a low power radio, 1 dBm EIRP max, Bluetooth\(^®\) 2.4 GHz, to communicate with the wireless pedal. Interference may occur in the vicinity of this equipment.

The Bluetooth\(^®\) radio is automatically disabled (powered off) when a wired pedal is connected.

Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the device, including cables. Otherwise, degradation of the performance of this equipment could result.

\(^3\) German Technical and Scientific Association for Gas and Water
Connect air and water hoses

Turn the device over and place it upside down.

1. Connect the air hose EH-142 to the cabinet/dental unit. **Push the hose connector into the air jack firmly (it may be hard).**

   - Pressure: 4.5 to 7 bar
   - Dry air. Max. humidity: 1.032 g/m³
   - Filtration: max. 1 μm

2. Connect the water hose EG-110 to the cabinet/dental unit.
   - To prevent retro contamination, connect the cable to an EN-1717 or DVGW compliant fluids source.
   - **DO NOT install the PIEZON® or NIGHT CLEANER® bottle before connecting the air and water lines.**

Install accessories

Continue to keep the device upside down and **disconnected from the power grid!**

1. **EH-142**
   - Air hose – filter pre-installed
   - **PUSH VERY HARD**

2. **EG-110**
   - Water hose – filter pre-installed

3. **EK-410**
   - Power cord into socket
   - (Fuse holder in the socket)

4. **EM-145**
   - AIRFLOW® handpiece cord + lock actuator
   - **PUSH HARD**

5. **EM-146** (push hard)
   - PIEZON® handpiece cord + lock actuator
   - **PUSH HARD**

6. **EM-144**
   - Wired pedal
   - **ONLY IF APPLICABLE**
Check the cord connections

The handpiece cord is not fully connected. 

PUSH HARD to lock in. 

The system is well connected & locked.

To disconnect the handpiece cord system, unlock the connection and pull at the same time.

Fix the device

You will find a “Master Screw” provided on the bottom center of the device.

Unscrew the Master Screw first and use it to secure the device firmly to a table or onto the AL-125 device support in your cabinet (the AL-125 part is available through our after-sales support and dealers).

Fix your device with the provided “Master Screw” in order to ensure that the unit cannot be removed without the use of a tool.

Check the position of the medical device so that it corresponds to your line of sight and the characteristics of your personal workstation (the lighting and the distance between the user and the device). The device must remain quickly and easily accessible at all times.

Check that the water and air lines and the power cord do not hinder physical movement.
Power your device

You can now connect the power cord to the mains grid.

⚠️ Protective earth is required!
Be sure your power grid has an efficient protective earth.

Voltage: 100-240 Vac
Frequency: 50 to 60 Hz.
Operating current: 4 A max.

Installation of the wireless pedal

Insert two (2) AA 1.5V lithium batteries into the wireless pedal. Close the cover and operate your device.

⚠️ Risk of fire: use only batteries that have current limiter/short-circuit and over-temperature protection (compliant to IEC 60086-4:2014 Safety of lithium batteries).

The optional wireless pedal supplied with your device is already paired and ready to use (Note: A pedal can only command one single device at a time. Pairing is maintained even if the batteries are removed).

When you receive your new machine, all you need to do is insert the two (2) AA lithium batteries into the wireless pedal and your device is ready to work.

In case you replace your pedal, you will need to pair it with your device. For instructions, please read the specific Maintenance & Troubleshooting chapter.

The Bluetooth® radio is automatically disabled (powered off) when a wired pedal connected.

⚠️ The wireless pedal uses a low power, 1 dBm EIRP max, Bluetooth® 2.4 GHz radio, to communicate with the control unit. Interference may occur in the vicinity of this equipment.

Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the device, including cables. Otherwise, degradation of the performance of this equipment could result.
2.3. Powder Chambers

Clinical risk: Only use PLUS or PERIO powder with the PLUS powder chamber.
Clinical risk: Only use PLUS powder chamber (red) for subgingival treatments.

PLUS

The PLUS powder chamber is designed for the PLUS powder. It can be used for supra and subgingival treatments.
Pressure is automatically reduced for compatibility with subgingival treatments, including Perioflow treatments (Supra applications also possible).
Compatible EMS powders: PLUS and PERIO (refer to paragraph “Compatibility” for details).

CLASSIC

The CLASSIC powder chamber is designed for the CLASSIC powder and can only be used for supragingival treatments.
Sodium Bicarbonate: Use only this powder and chamber for supragingival applications.
Compatible EMS powders: CLASSIC and SOFT (refer to paragraph “Compatibility” for details).

Check bottle and powder chamber integrity: There should be no crack on the body.
⚠️ The powder chamber is pressurized during use. Replace faulty parts immediately.
⚠️ Make sure that the powder chambers are dry.
⚠️ Use only PLUS or PERIO powders for restorations, crowns, bridgework, implants and orthodontics.
🚫 Do not sterilize the powder chambers and their caps/parts by steaming or dry thermal reprocessing. Use only ambient temperature active disinfectant and cleaning agents.

⚠️ By hand only: remove the powder chamber cap to refill powder up to the indicated MAX level, then insert the cap back fully onto the bottle.
Pour the powder in freely. The central tube can be fully filled without problem.
🚫 Do not fill the chamber higher than the indicated MAX level. The powder level will go down slightly a few minutes after the filling (powder compaction).

Before pressurizing, position the powder chamber into the device. Magnetic attraction will position it correctly.
🚫 Do not insert upside-down.
2.4. Water supply and PIEZON® bottle

Without Bottle:
 PIEZON® & AIRFLOW® use external water supply.

With Bottle connected:
 AIRFLOW® uses external water supply.
 PIEZON® uses bottle liquid supply.

The CLIP+CLEAN shall be previously cleaned and disinfected before use. Non-disinfected CLIP+CLEAN may contaminate the device.

Place the CLIP+CLEAN into the device’s bottle receptacle for dust protection.

Connect the PIEZON® bottle

Only use the PIEZON® bottle EG-111 (transparent) for disinfectant solutions.

Compatible disinfecting solutions for PIEZON® bottle:

- Please refer to the standards applicable in your country regarding the purchase and use of these products. Different solutions can be used during treatment. Chemical reactions might occur between these solutions and damage the unit. Wash the liquid circuit with distilled (or demineralized) water before using a different solution.

<table>
<thead>
<tr>
<th>Disinfectant solution</th>
<th>Concentration</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sodium Hypochlorite</td>
<td>≤ 5%</td>
</tr>
<tr>
<td>Chlorexidine</td>
<td>≤ 1%</td>
</tr>
<tr>
<td>Carbanilides</td>
<td>≤0.05%</td>
</tr>
<tr>
<td>Povidone iodine</td>
<td>≤12%</td>
</tr>
<tr>
<td>Quaternary ammonium compound</td>
<td>≤0.7%</td>
</tr>
<tr>
<td>Cetylpyridin chloride</td>
<td>≤1%</td>
</tr>
<tr>
<td>Citric acid</td>
<td>≤5%</td>
</tr>
<tr>
<td>Physiological water</td>
<td>≤0.9%</td>
</tr>
<tr>
<td>Ethanol</td>
<td>90%</td>
</tr>
<tr>
<td>Isopropanol</td>
<td>90%</td>
</tr>
</tbody>
</table>

Do not sterilize the PIEZON® bottle and its nozzle cap by steaming or dry thermal reprocessing. Use only ambient temperature active disinfectant and cleaning agents.
2.5. AIRFLOW® and PERIOFLOW® handpieces

⚠️ AIRFLOW® and PERIOFLOW® handpieces are reusable, but they shall have been previously reprocessed: cleaned, disinfected and sterilized. Non-sterile handpieces and accessories may cause bacterial or viral infections.

⚠️ Follow the “Reprocessing of EMS parts” instructions and the present-day regulations on reprocessing enforced in your country.

In case the AIRFLOW® handpiece gets clogged, refer to the “Maintenance & Troubleshooting” section for instruction.
2.6. PIEZON® Handpiece and Instruments

⚠️ PIEZON® instruments and handpieces are reusable, but they shall be reprocessed before use: cleaned, disinfected and sterilized. Non-sterile handpieces and accessories may cause bacterial or viral infections.

⚠️ Follow the “Reprocessing of EMS parts” instructions and the present-day regulations on reprocessing enforced in your country.

⚠️ Check tip length and tip thread through the cover right folder of your Quick Guide.

⚠️ If tip extremity is in the red area, it can have excessive and uncontrolled vibration. Replace the tip.

Mount the tip / insert using the EMS CombiTorque tool

⚠️ Once the instrument is screwed all the way in, give an extra quarter of a turn to obtain the required torque and remove the CombiTorque.

⚠️ Use only the CombiTorque to tighten the EMS instrument on the handpiece to the correct torque to avoid tip unscrewing or breaking.

Connect the PIEZON® handpiece

⚠️ Blow-dry the connections to remove any presence of liquid and to ensure a proper electrical contact.

⚠️ Never blow compressed air in the irrigation connections, as this will irremediably damage internal parts.

Nose cap and light guide

⚠️ Always use the handpiece with the light guide and the nose cap installed and correctly tightened.

For replacing the light guide, refer to the “PIEZON® light guide check & replace” section.
3. DEVICE USE

3.1. Interfaces

**ON/OFF-mode**

| ON: the device goes into operating mode.  
| OFF: the device reverts back to standby.  
| (After 1 hour of inactivity, the unit switches to off-mode standby)

**Powder chamber pressurization / depressurization**

- Powder chamber is pressurized or depressurized.  
- A white light illuminating the powder chamber will turn on when pressurized.  
- During chamber depressurization, the AIRFLOW® cord will automatically purge and the white light will turn off at the end of the process.  
- Entering Standby mode: The powder chamber depressurizes automatically.  
  - Powder chamber depressurization may take up to 10 seconds to complete.  
  - During this time, it is recommended that you leave the AIRFLOW® handpiece in its holder with the nozzle facing down to avoid spraying the purged air and residual powder upward.

**Power setting**

- Place your finger in the groove below the numbers to adjust AIRFLOW® air pressure and PIEZON® power:
  - 0 (water only, blue indicator)
  - 10 (Maximum)
- Memorization of the preselected settings.

**PIEZON® water**

- Sets the PIEZON® water flow rate.

**AIRFLOW® water**

- Sets the AIRFLOW® water flow rate.

**Pedal (normal)**

- Press the edge of the pedal for normal operation.  
- The pedal is deactivated when both handpiece cords are placed in their holders.
Pedal BOOST  
(Only on the wireless pedal) 
Pressing hard on the center of the wireless pedal activates power boost. 
For easy boost activation: leave the foot on the pedal and put the heel up.

PIEZON® power setting

The unit is equipped with NO PAIN® technology which provides an adaptive response in function according to the load applied to the instrument.

The following table shows the maximum output power as per user power setting:

<table>
<thead>
<tr>
<th>PIEZON® Power Setting</th>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max Output Power [W]</td>
<td>0</td>
<td>0.4</td>
<td>1.2</td>
<td>2.1</td>
<td>3.0</td>
<td>3.9</td>
<td>4.8</td>
<td>5.6</td>
<td>6.4</td>
<td>7.2</td>
<td>8.0</td>
</tr>
</tbody>
</table>

⚠️ Risk of tip breakage: with ENDO files, do not exceed 2.5W (power setting “3” max.)

AIRFLOW® pressure setting

Both the PLUS and CLASSIC powder chambers have an integrated dynamic pressure regulator that automatically set the optimal pressure range for the selected powder chamber and related powder type as detailed in chapter “Powder Chambers”.

The following table shows the static and approximate dynamic pressures as per selected powder chamber and user power setting:

<table>
<thead>
<tr>
<th>AIRFLOW® Pressure Setting</th>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Static [Bar]</td>
<td>/</td>
<td>2.5</td>
<td>2.7</td>
<td>3.0</td>
<td>3.2</td>
<td>3.5</td>
<td>3.7</td>
<td>4.0</td>
<td>4.2</td>
<td>4.5</td>
<td>4.7</td>
</tr>
<tr>
<td>CLASSIC dynamic [Bar]</td>
<td>/</td>
<td>1.9</td>
<td>2.1</td>
<td>2.3</td>
<td>2.6</td>
<td>2.8</td>
<td>3.0</td>
<td>3.2</td>
<td>3.5</td>
<td>3.7</td>
<td>3.9</td>
</tr>
<tr>
<td>PLUS dynamic [Bar]</td>
<td>/</td>
<td>1.5</td>
<td>1.7</td>
<td>1.9</td>
<td>2.0</td>
<td>2.2</td>
<td>2.4</td>
<td>2.6</td>
<td>2.7</td>
<td>2.9</td>
<td>3.1</td>
</tr>
</tbody>
</table>

⚠️ Dynamic pressures depend on handpiece and powder type too. The listed pressures are for information purpose and referring to the commonly used EL-308 AIRFLOW® handpiece with DV-082 and DV-048 powders.
**PIEZON® and AIRFLOW® BOOST**

Pressing hard on the center of the wireless pedal activates the BOOST mode and results in an increase of power, as the following table shows:

<table>
<thead>
<tr>
<th>Power Setting</th>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corresponding Boost Level</td>
<td>0</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

**AIRFLOW® Boost**

<table>
<thead>
<tr>
<th>Power Setting</th>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corresponding Boost Level</td>
<td>0</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

**PIEZON® Boost**

<table>
<thead>
<tr>
<th>Power Setting</th>
<th>0</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>6</th>
<th>7</th>
<th>8</th>
<th>9</th>
<th>10</th>
</tr>
</thead>
<tbody>
<tr>
<td>Corresponding Boost Level</td>
<td>0</td>
<td>6</td>
<td>7</td>
<td>8</td>
<td>9</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>

⚠️ Risk of tip breakage: use BOOST only with a tip suited for high power usage.

⚠️ DO NOT use BOOST with ENDO files.

**Wireless pedal battery saving**

Each time the wireless pedal is released, it enters into a low power mode. Even if unused for long, it is not required to remove the batteries.

To avoid an involuntary depletion of the wireless pedal batteries, in the case the pedal stays uninterruptedly pressed for 10 minutes, it will automatically enter into switch-off mode.

To resume from the switch-off mode, it is required to first release the wireless pedal and then power cycle the device (switch off for 30s and then power on again).
Water temperature and acoustic feedback settings

AIRFLOW® and PIEZON® liquids’ temperature is 40°C by default.

To adjust the water temperature or the acoustic feedback, follow the procedure below:

1. Turn the device ON.
2. Securely place both handpieces (AIRFLOW® and PIEZON®) back into their holders.
3. Press ® + ® simultaneously to access the menu. (See image below – place fingers in the groove below the numbers)

4. Colors will appear on the numbers:
   - 0 to 4 for setting water temperature (5 is not used)
   - 6 to 10 for setting acoustic feedback (5 is not used)

5. Change the settings according to your wish.
6. Press the ON/OFF button to save the setting and exit.

**Note:**
- Changes are applied to both AIRFLOW® and PIEZON® liquid temperatures.
- After a few seconds of keyboard inactivity, the device automatically exits the mode.
3.2. Treatment sequence

AIRFLOW®
1. Position the powder chamber.
2. Pressurize the chamber.
3. Set the AIRFLOW® power.
4. Set the water flow.
5. Take the AIRFLOW® handpiece.
6. Press the pedal to start treatment.
7. [Step hard on the center of the BT pedal for BOOST.]
9. Put the handpiece back into its holder.

PIEZON®
1. Set the PIEZON® power.
2. Set the water flow.
3. Connect the PIEZON® bottle (if required).
4. Take the PIEZON® handpiece.
5. Press the pedal to start treatment.
6. [Step hard on the center of the BT pedal for BOOST.]
8. Put the handpiece back into its holder.

⚠️ Treatment does not stop immediately. Beware there is a small delay between the release of the pedal and the effective stop of the treatment (approximately 0.2 second).

⚠️ Risk of patient injury. If you are not trained on a specific treatment, do not execute it. Always get trained before executing new treatments.
4. OPTIONAL EQUIPMENT

4.1. PERIOFLOW® Nozzles

- **Single-use nozzle.**
  - **Cannot be reprocessed.**
  - **DO NOT use the nozzle if the package is damaged or open.**

- **Fully connect the nozzle by pushing on a hard surface.**
  - **Make sure the nozzle is correctly attached = fully inserted.**

- **Remove the nozzle by using the nozzle extractor.**
  - **Risk of User Injury: Always USE the nozzle extractor AB-358/A.**
  - **DO NOT remove by hands.**

4.2. Endochuck & PI Instrument

The Endochuck file holders are available in 90°, 120° or 180° orientations to adapt to particular configurations.

- **Do not tighten the chuck nut when no file or instrument is installed as this may damage it.**

- **Verify that the plastic coating is not worn or damaged before use.**
5. CLEANING & REPROCESSING

5.1. Water Line Cleaning

Keeping the device’s water lines clean is mandatory also to prevent patient infection.

A regular daily cleaning using the EMS NIGHT CLEANER® agent cleans the device’s water lines, and helps to prevent the growth of biofilm and calcification in the long term.

⚠️ The water supply hose and related device connection will not be cleaned by this procedure.

Each morning before the first patient: Rinsing

1. Place a fully filled water bottle onto the device

⚠️ To reduce the risk of ingestion of the cleaning agent by the patient, always use a fully filled 800ml water bottle.

2. Set water to 10

.innerText

⚠️ Set both water regulators to 10 to ensure optimal rinsing.

3. Hold both cords over a sink with CLIP+CLEAN

4. Press the pedal once, release, and then wait 1 minute

 риск Ingestion of the cleaning agent. Check that no more blue residue is flushing out of the cord. Otherwise, repeat the rinsing procedure.

⚠️ Always empty out and wash the water bottle used for rinsing before any new use.

Risk of ingestion of residue of cleaning agent. During rinsing, a small quantity of cleaning agent flows back into the water bottle.
Between each patient
Overall cleaning and disinfection

Clean the external surface of the device with a cloth and alcohol

1. Clean the unit only with an alcohol-based (ethanol, isopropanol), colorless disinfectant.
2. Never use scouring powder or an abrasive sponge. It will damage its surface.

Reprocess handpieces and instruments
See the specific following chapters.

Risk of contamination. Always disinfect the bottom and top areas of device air connections.

End of day: Overnight cleaning

1. Use only EMS NIGHT CLEANER® as a cleaning agent. Other products may damage or not clean the unit, and cause patient intoxication.

Place the NIGHT CLEANER® bottle onto the device

1. Before placing, remove CLIP+CLEAN from the device.
2. Each cleaning consumes 30ml of NIGHT CLEANER®.
3. Before cleaning, check that the liquid level is above the external black line of the bottle’s neck.

Set water to 10
Turn the device ON

1. Set both water regulators to 10 to ensure the flow of the cleaning agent.

Hold both cords over a sink with CLIP+CLEAN

1. Contamination prevention:
2. Do not make any contact between the sink and the cords.
3. CLIP+CLEAN shall be reprocessed after each use. (Do not exceed 135°C).

Press the pedal once, release, and then wait 1 minute

1. The white and blue countdown indicates remaining time.
2. Cleaning can be paused and resumed by pressing the pedal again.
3. Once completed, leave the NIGHT CLEANER® bottle on the device overnight.

The NIGHT CLEANER® agent can remain active in the device’s water lines for up to 1 week.

5 Alternative Alpro Bilpron, can be used.
Refill the blue NIGHT CLEANER® bottle with NIGHT CLEANER® agent only

NIGHT CLEANER® has the following properties:
• Long-term calcification prevention
• Remains stable in the NIGHT CLEANER® bottle
• Blue color increases user awareness of the cleaning procedure

⚠️ Do not sterilize the NIGHT CLEANER® bottle and its nozzle cap by steaming or dry thermal reprocessing. Use only ambient temperature active disinfectant and cleaning agents.
⚠️ Do not use Hydrogen Peroxide as EMS Ultra Clean. It deactivates after some time in the device’s bottle.

5.2. Safety Information on NIGHT CLEANER®

⚠️ DO NOT mix NIGHT CLEANER® with other cleaning solutions.

⚠️ NIGHT CLEANER® should not be swallowed. Take this product protected from child. In case of ingestion, rinse the mouth with water. Do not induce vomiting. In case of discomfort, ask advice to a medical doctor.

⚠️ Avoid contact with eyes. In case of contact, rinse the eyes intensively during few minutes with water. In case of contact lenses, remove these lenses as soon as possible and continue to rinse.

⚠️ Manipulate the product with gloves. In case of skin contact, wash it with water and soap.

In case of soiled clothes, take off these immediately. If you have any contamination concern, promptly ask advice to a medical doctor.

⚠️ For further information refer to the specific NIGHT CLEANER® instructions for use provided with the product

Manufacturer information and point of contact
For any information and/or complaints, you can also contact the legal manufacturer:
Dr. Wittmann GmbH & Co KG
Rieslingstraße 8
D-64673 Zwingenberg, Germany
Phone: +49 6251 770 76 90
Email: service@dr-wittmann.com
5.3. Reprocessing of EMS parts

EMS recommends the use of cleaning, disinfection, packaging for sterilization and sterilization procedures accordingly with ISO 17664.

⚠ Report adverse events related to device reprocessing directly to EMS.

⚠ Reusable products must be cleaned and sterilized prior to first use. Do not reprocess the products over the allowed number of sterilization cycles, but replace: refer to the “Service life” section of the “Technical Description” chapter.

⚠ Concentrations and contact times specified by the manufacturer of the cleaning and disinfection agent must be followed. Only freshly prepared solutions shall be used.

⚠ Remember that sterilization cannot be achieved unless the elements of the assembly are cleaned and disinfected first.

If there is anything in the following instructions that is not clear or seem to be inadequate, do not hesitate to contact/inform EMS.
Preparation
Immediately after use, rinse the lumen(s) line of the part (device / instrument) and remove gross soiling by wiping the instrument.

⚠️ For AIRFLOW® and PERIOFLOW®: always carry out handpiece powder unclogging and check for both lumens (water and powder) clearage before proceeding.

⚠️ For PIEZON®:
- Remove any installed instrument.
- Remove the nose cap and separate aside the light guide and the red gasket.

⚠️ For Endochuck file holder:
- Remove any installed file.
- Remove the screw and separate aside the small O-ring (gasket).

Safely transport to the reprocessing area to avoid any damage to the parts and contamination to the environment and to the people involved in the reprocessing process.

⚠️ Cleaning shall need to be performed within 1 hour from the use.
Cleaning

Any part can be cleaned manually or automatically by washer or disinfector. EMS recommends the use of automatic washer-disinfector (WD) for an optimal effectiveness and part service life.

⚠️ DO NOT use any Ultra Sound Bath cleaning procedure with the PIEZON®, AIRFLOW® and PERIOFLOW® handpieces; it may destroy the products.

**Manual Cleaning**

The following validated process can be used:

- Remove away any surface soiling (gross contamination) on the product with a wetted cloth and drinking water.
- For part having a lumen, flush the lumen 3 times for 5 seconds each using a water jet pistol.
- Immerse in cold tap water for 5 min.
- Brush all accessible parts with a soft bristled nylon brush.
- Immerse in 0.5% cleaning solution of Neodisher MediClean (Dr. Weigert, Hamburg) at 40°C for 5 min. All surfaces must be moistened.
- Rinse for 60 seconds with a water jet pistol and rinse thoroughly afterwards under running tap water.
- Fully dry with an air pistol for at least 20 seconds.

**Automated Cleaning**

Washer-disinfector must have suitable baskets to hold small fragile products and has rinsing connections for the attachment to product lumen.

Manual pre-cleaning is required and the following validated process can be used:

- Immerse in cold tap water for 5 minutes.
- With a syringe, flush 3 times the lumen of the part with 50 ml deionized water.
- Place the instrument to a suitable rack and start the automated cleaning.

The following validated (on Miele G 7735 CD) automated cleaning process can be used:

- 2 min pre-washing with cold water.
- Drain.
- 5 min cleaning with deionized water with 0.5% detergent of Neodisher MediClean (Dr. Weigert, Hamburg) at 55°C.
- Drain.
- 3 min rinsing and neutralization with deionized water.
- Drain
- 2 min final rinse with deionized water.

⚠️ Also instructions of the manufacturer of the washer disinfector shall be followed.

Disinfection

Any part can be disinfected manually or automatically by a disinfector. EMS recommends the use of automatic washer-disinfector (WD) for an optimal effectiveness and part service life.

⚠️ DO NOT use any Ultra Sound Bath disinfecting procedure with the PIEZON®, AIRFLOW® and PERIOFLOW® handpieces; it may destroy the products.

**Manual Disinfection**

- ASP CIDEX OPA® 0.55% disinfectant solution shall be used not diluted and within its Use-Life and Shelf-Life.

**Automated Disinfection**

Automated Thermal Disinfection in a disinfector under consideration of national requirements in regards to A0-Value accordingly to ISO 15883.
respecting the manufacturer’s Warnings and precisely following its Instruction for Use.

- Disinfectant shall be poured into a proper tray having secure lid. Tray size shall have to allow the complete submersion of the device and to facilitate the evacuation of air from the inside.
- Warm up the disinfectant to at least 20°C.
- Immerse the product completely, and if applicable, fill all lumens and eliminate air pockets by means of a syringe fulfilled of disinfectant (to guaranty full internal lumen contact with the disinfectant).
- Close the tray with the secure lid.
- Wait for at least 5 minutes and be sure that the temperature of the disinfectant solution doesn’t drop below 20°C.
- The ASP CIDEX OPA disinfectant requires a total of three (3) rinses, with large volumes of fresh water to properly remove its residues. Sterile water shall be poured into proper rinsing trays. Tray size shall have to allow the complete submersion of the device and to facilitate the evacuation of air from the inside.

For each of the 3 rinses do:
- Flush all lumens with large volumes (not less than 100 ml) of rinse water. Use a syringe or a water jet pistol to correctly accomplish this task.
- Keep the device totally immersed for a minimum of 1 minute in duration.
- Remove the device from the rinsing tray and discard the rinse water.
- Finally, fully dry it internally and externally.

Always use fresh volumes of water for each rinse. Do not reuse the water for rinsing or any other purpose. Residues of disinfectant may cause serious side effects.

The following validated (on Miele G 7735 CD using program “DESIN 93° C-3”) process can be used to achieve an \( A_0 \) Level of 3000:

- Holding time: 3 minutes
- Min temperature: 93°C
- Final automated drying cycle executed in full

Special instructions and warnings of the manufacturer of the washer disinfector have to be followed.

⚠️ Follow carefully the instructions provided by the disinfection solution manufacturer.
Drying

Any part can be dried manually or automatically by washer-disinfector. EMS recommends the use of automatic dryer for an optimal effectiveness and part service life.

**Manual Drying**
Dry the outside of the parts with a lint free towel.
Dry the lumen of the products with filtered sterile compressed air (max. 3 bars) for 20 seconds.

**Automated Drying**
Dry the part through the automated drying cycle of washer/disinfector within the disinfection program or just immediately after.
Never heat up over 138°C.
If needed, additional manual drying can be performed using air pistol and sterile air.

⚠️ Sterilization shall be performed immediately after cleaning-disinfection.

Inspection before sterilization

⚠️ If stains are still visible on the product after cleaning/disinfection, the entire cleaning/disinfection procedure must be repeated. Products with visible damage, chip Flake loss, corrosion or are bent out of shape must be disposed of (no further use is permissible).

Packaging for sterilization

⚠️ Only previously cleaned and disinfected products can be sterilized.

Prior to sterilization, the products need to be placed in a suitable sterilization packaging:
- Use Single or Double Pouches ISO 11607 compliant
- Resistant to 138°C, with adequate steam permeability

Sterilization

⚠️ Sterilization must be performed immediately after cleaning-disinfection.

🚫 DO NOT exceed the maximum number of sterilization cycles allowed.
🚫 DO NOT exceed a sterilization temperature of 138°C and a holding time of 20 minutes.
🚫 DO NOT use hot-air sterilization and radio-sterilization procedures: they destroy the products.

Moist heat sterilization of parts shall be performed according to ISO 17665 and under consideration of the respective country requirements.
The following validated Pre-vacuum Moist Heat (steam) process can be used:

**Parameters for the Pre-vacuum Moist Heat cycle:**
- 3 pre-vacuum phases
- Sterilization temperature of 132°C
- Pressure of 3 bar
- Humidity of 100%
- Holding time of 4 minutes minimum (full cycle)
- Drying time of 20 minutes

⚠️ It is the duty of the user to ensure that the reprocessing processes, including resources, materials and personnel, are capable to reach the required results and maintained over the time: keeping actual the validation of the reprocessing processes is under the responsibility of the user.

### Storage

⚠️ Store the sterilized instruments in a dry, clean and dust free environment at a temperature of 5°C to 40°C.

### Service life

⚠️ Refer to the section “Service life” of the “Technical Description” chapter for details.

The products have been designed for a large number of sterilization cycles. The materials used in their manufacture were selected accordingly. However, with every renewed preparation for use, thermal and chemical stresses will result in the ageing of the products.

⚠️ If the number of permissible re-sterilization cycles is restricted, this will be stated in the product’s specific instructions (if any) and/or in the “Service life” section of the “Technical Description” chapter.

⚠️ Always replace products that present sign of worn-out or of early degradation, regardless of the number of sterilization cycles left unused.

⚠️ DO NOT expose the products to temperature exceeding the 138°C.
6. MAINTENANCE & TROUBLESHOOTING

6.1. AIRFLOW® handpiece powder unclogging

⚠️ In case of a clogged handpiece and before the reprocessing of AIRFLOW® and PERIOFLOW® handpieces.

Rinse through central lumina in the normal direction of flow (no back rinsing) using Easy Clean with a disposable syringe filled with more than 2 ml of drinking water.

Blow air to dry.

The Easy Clean tool can be thermally disinfected and also sterilized at up to 135°C in the autoclave.

6.2. AIRFLOW® handpiece leakage

In case of leakage at the AIRFLOW® handpiece connection with the AIRFLOW® cord, replace the o-rings of the cord with the spare provided in the EL-651 Kit located in the AIRFLOW® application box.

6.3. PIEZON® light guide check & replace

The light guide loses its transparency after undergoing repeated sterilization and reprocessing cycles. Check the transparency of the light guide every month and do the following:

1. Remove the tip and unscrew the handpiece nose cap by hand.
2. Take off the light guide and inspect it.
3. Place in a new light guide AB-340 (provided in the PIEZON® application).
4. Screw the nose cap on again, by hand only.
6.4. Handpiece cord replacement

Disconnect the mains plug for purposes of maintenance and in case of malfunction.

Depressurize the powder chamber before disconnecting the AIRFLOW® cord.

In case of persistent malfunction or damage to the PIEZON® or AIRFLOW® handpiece cord system, the part can be easily replaced by the user. Follow the directions for replacement provided with the spare part supply.

Handpiece cord disconnecting procedure:

1. Unlock the cord system by pushing the lock switch to the front (Switch located under the device).
2. The cord system is now unlocked and can be removed by pulling it.

6.5. Monthly check

Each month check both air and water filters for cleanliness.

Disconnect the mains plug for purposes of maintenance and in case of malfunction.

No maintenance is allowed while in use with a patient.

Check water and air filter cleanliness.

Good

Worn-out

Filter color has to be white without significant visible impurities. If not, replace the filter.
If the water filter needs to be changed more than 3 times a year, please check the quality of your water line.
Air filters usually remain cleaner for longer periods of time. Replace once a year. (The yearly maintenance service includes the replacement of both filters.)

1. Disconnect the power cord from the grid first.
2. Disconnect the water hose by pulling it off the connector.
3. Pull the filter off by hand or by using a small flat screwdriver.
4. Replace with a new filter and reconnect the hose.
6.6. Yearly maintenance & repair

⚠️ This device must only be maintained and/or repaired by EMS and by authorized EMS repair centers.

⚠️ A yearly preventive maintenance or 2000 hours usage maintenance, whichever comes first, is required as means of safety and performance guarantee for both the patient and the user.
Qualified service repair may also be required anytime persistent malfunctioning is detected by the user and/or reported by the device diagnostic.

When returning the device for service, it is recommended that you ship the device with its pedal, powder chamber, bottle and cords in its original packaging for optimal protection against damage during transportation.
Provide the contact details of your EMS dealer for a quicker service process.

6.7. Pairing a new pedal

1. Remove one battery from the pedal (no need to remove both).
2. Place the two handpieces in their holders.
3. Turn the machine OFF, wait 10 seconds, then turn it ON again.
4. Press ⌃ + ⌘ first, then also press ⌘ simultaneously.
   A sonar sound will start playing (if not, repeat step 4).
   Respect the order and the three-finger sequence (see figure below – place fingers in the groove below the numbers).
5. While the sonar sound plays, replace the lithium batteries into the wireless pedal.
6. Within a short time (less than 15 seconds), the pairing will be complete, the white LEDs will blink for a while and the device is then ready for use.

If the process takes longer than 1 minute, it means the pairing has failed and the device will automatically exit the mode. (No more sonar sound and no blinking at exit).

In case of this process failure, redo it from the beginning.
6.8. Troubleshooting

The device is whistling or making strange noises

⚠ Risk of bottle explosion.

🚫 First disconnect the mains plug.

This symptom is generally caused by a problem to the pressure regulator (fault or low temperature) or by a crack in the water bottle.

1° Stop using your device immediately and disconnect it from the grid.
2° Check the bottle in use for crack or any damage and, if the case, replace it with a new one.
3° Check the supplied air pressure: it shall be 4.5 bar minimum.
4° If the device temperature is below 10°C (device too cold), wait for it to warm-up at ambient temperature and then reconnect to the power grid and switch it on again.
5° If the device temperature is over 10°C, or the problem reoccurs, definitively stop to use it and contact EMS aftersales service.

The device is making smoke (and fire)

⚠ Risk of fire and electric shock.

🚫 First disconnect the mains plug.

Stop using your device immediately, disconnect it and contact EMS aftersales service.

Cord or device leakage

⚠ Risk of fire and electric shock.

🚫 First disconnect the mains plug.

1° If the leak is from the AIRFLOW® handpiece, replace the o-rings.
2° If the leak is from the device (handpiece support and water regulator), replace the complete handpiece cord.
3° If still not solved, contact EMS aftersales service.

LED 1 is SOLID orange

⚠ Safety Warning: You can still operate the device to terminate the ongoing treatments.

The device requires the yearly maintenance. Promptly contact EMS aftersales service.

LED 1 BLINKING orange

⚠ Safety Warning: Permanent or transitory hardware fault condition detected.

1° Unplug the device power cord, wait for 30 seconds, then plug it back again and restart the device (to check for effective permanent fault condition).
2° If the error is still present, contact EMS aftersales service for repair.

LED 2 SOLID orange

The wireless pedal’s 2x AA lithium batteries are depleted. Replace both with new AA high-quality lithium batteries having current limiter protection.

LED 3 SOLID orange

The problem may have multiple causes. A step-by-step multiple checks are required.

1° No pedal detected (at least one pedal must be connected to operate the device):
   • Wired pedal may be disconnected. Check if the jack is fully inserted. Restart the device.
   • Wireless pedal is not paired. Execute the procedure “Pairing of new pedal”

2° If the error is still present, contact EMS aftersales service for repair.

LED 3 BLINKING orange

Both the AIRFLOW® and PIEZON® cord systems are not detected or missing. At least one cord system is required to operate the device.

1° First, switch OFF the device, then disconnect both AIRFLOW® and PIEZON® handpiece cords and clean the electric contacts (jacks) present on the cord system connections. Also blow air to clean the device connection receptacles.
2° Reinstall both handpiece cords and start the device again.
3° If error is still present, contact EMS aftersales service.
**LED 4 BLINKING orange**

⚠️ Risk of fire and electric shock.

1. First disconnect the mains plug.
2. Your device is too hot. Unplug it, wait for 1 hour and start the device again.
3. If error is still present, contact EMS aftersales service.

Note: This error also shows up when the device is operating below the minimum temperature. In this case, just wait for the device to warm up to ambient temperature.

**Water filter leakage**

1. First disconnect the mains plug.
2. Replace the water filter (blue cartridge).
3. If still not solved, contact EMS aftersales service.

**Bottle or bottle connection leakage**

1. Ensure the bottle cap has been correctly closed.
2. Clean the connection: cap and device sides.
3. Replace the bottle.
4. If still not solved, contact EMS aftersales service.

**AIRFLOW® connection leakage**

1. Ensure the handpiece has been correctly connected to the cord.
2. Clean the interior of the handpiece and the cord terminating end.
3. Replace the AIRFLOW® cord gasket as described in paragraph “AIRFLOW® handpiece leakage”.
4. If still not solved, contact EMS aftersales service.

**Insufficient or no water from handpiece**

1. Make sure you have set your water regulators to 10 (maximum flow on the cord) and verify that the handpiece is not clogged by removing it and checking the water flow without handpiece.
2. Check your water filter cleanliness and replace it if necessary.
3. Disconnect the mains plug before servicing any filter.
4. Make sure you have well-connected and sufficient pressure from your water supply.
6. If still not solved, contact EMS aftersales service.

**Still some blue liquid remaining after rinsing**

1. Make sure you have set your water regulators to 10: maximum flow on the cords.
2. Make sure you have well-connected and sufficient pressure from your water supply.
3. If still not solved, contact EMS aftersales service.

**The unit does not start**

1. Check the electrical connection and power socket.
2. Check the fuses at the back of the unit.
   - First disconnect the mains plug.
   - Fuses are housed within the power cord socket.
   - Remove the power cord from the device.
   - With the help of a small flat screwdriver, open the fuse-holder cover.
   - Replace fuses only with the exact type required (refer to the “Technical Description” section).
   - If still not solved, contact EMS aftersales service.

**Wireless pedal does not work**

1. Switch-off the device and disconnect and reconnect both the PIEZON® and AIRFLOW® cord systems. Try again.
2. Perform a new pairing. This procedure is explained in the paragraph “Pairing a new pedal”. Try again.
3. Replace the 2x AA lithium batteries and try again.
4. If still not solved, contact EMS aftersales service.
**Wired pedal does not work**
1° Disconnect and reconnect the pedal. Check the cable for damage. Restart the device.
2° If still not solved, contact EMS aftersales service.

**No pressurization of the powder chamber**
1° Check that your device is ON: at least 1 LED light should be ON.
2° Check that the AIRFLOW® cord system is well connected (full green mark on the lock actuator).
2° If still not solved, contact EMS aftersales service.

**Powder chamber white light is BLINKING at pressurization attempt**
Either the air line is not connected or there is not enough air pressure.
1° Check the air line for no kinking and check the air compressor unit.
2° Check air filter for cleanliness and replace if dirty.
3° If still not solved, contact EMS aftersales service.

**Powder chamber white light is BLINKING at depressurization attempt**
1° The handpiece could be clogged. Unclog with Easy Clean (see paragraph below).
2° AIRFLOW® cord could be clogged. Dismount and clean the airflow cord extremity.
3° If still not solved, contact EMS aftersales service.

**Powder sprays out of chamber at depressurization**
1° Powder chamber is filled beyond the maximum level marked.
2° Remove the powder exceeding the MAX sign on the bottle.

**Powder leaks under the AIRFLOW® handpiece cord system**
The AIRFLOW® pinching element might be worn out or the air interface is dirty and is leaking powder.
1° Disconnect the cord, clean the air jack and connect again. If problem persists, go to Step 2.
2° Replace your AIRFLOW® handpiece cord with a new one.
3° If still not solved, contact EMS aftersales service.

**Powder chamber is leaking**
1° Clean the chamber with a wet cloth, in particular the cap and the bottom o-rings. Also clean the connecting elements on the device.
2° If still not solved, replace the powder chamber with a new one.

**White LED PIEZON® is not working**
1° Clean and dry the handpiece connection and try again.
2° Your PIEZON® handpiece might be too hot and has entered automatic LED shut off mode. Wait 1 min for the handpiece to cool and try again.
3° If still not solved, contact EMS aftersales service.

**Insufficient lighting**
1° Check the light guide and replace if necessary.
2° If the light is still weak, replace the handpiece.

**Damaged light guide**
Replace the light guide.

**Low or no mechanical power delivered by PIEZON® or vibration perceived**
1° Make sure that the PIEZON® instrument (tip) is correctly screwed on (use CombiTorque tool).
2° Check the wear of the instrument (tip) and replace it if necessary.
3° Clean and dry the handpiece and the cord system electric connections.
4° Replace the PIEZON® handpiece first.
5° Replace the PIEZON® handpiece cord.
6.9. To contact EMS Service support

E.M.S. Electro Medical Systems S.A.
Ch. de la Vuarpillière 31
1260 Nyon – Switzerland

Phone: +41 (0) 22 99 44 700
Email: TSAV@ems-ch.com
7. SUSTAINABILITY

7.1. Disposal of waste parts

The device must not be discarded in domestic household waste. Should you wish to definitively dispose of the device, please comply with the regulations that apply in your country.

Other parts of this device, including tips/inserts, and chemicals must be disposed of according to your country’s regulations.

Waste Electrical and Electronic Equipment belonging to customers located in the European Union may be shipped to EMS for recycling in accordance to the WEEE regulations. The costs of recycling, exclusive of shipping fees, are covered by EMS.

Keep the original packaging until the device is to be disposed of permanently. It can be used for shipping or storing.

7.2. Sustainable design

The device, on a voluntary basis, respects the latest Eco design low energy standby and off mode consumption regulation\(^6\). Packaging cardboards are recycled and recyclable.

Printed instructions respect the highest standards in sustainable development as My Climate neutral Imprimerie and FSC certification.

8. WARRANTY

Warranty is void if the device has been used with non-original EMS powder, instruments and handpieces. Warranty is void if the device has been opened.

EMS and the distributor of this device accept no liability for direct or consequential injury or damage resulting from improper use, arising in particular through non-observance of the instructions for use, or improper preparation and maintenance.

EMS declines the responsibility for the safety of the device and declares the warranty null and void if service or repair is carried out by an unauthorized third party or if non-genuine spare parts are used.

---

\(^6\) European Commission Regulation N°1275/2008 of 17 December 2008 regarding the Eco design requirements for standby and off mode electric power consumption of electronic household and office equipment.
9. TECHNICAL DESCRIPTION

<table>
<thead>
<tr>
<th>Manufacturer</th>
<th>EMS ELECTRO MEDICAL SYSTEMS SA, CH-1260 Nyon, Switzerland</th>
</tr>
</thead>
<tbody>
<tr>
<td>Models</td>
<td>AIRFLOW Prophylaxis Master, product code FT-229</td>
</tr>
<tr>
<td>Classification EM 60601-1</td>
<td>Electrical Insulation Class-I</td>
</tr>
<tr>
<td>Applied part</td>
<td>Type B</td>
</tr>
<tr>
<td>IP20 Control unit</td>
<td></td>
</tr>
<tr>
<td>IP21 Foot pedal</td>
<td></td>
</tr>
<tr>
<td>Classification EU MDD 93/42/EEC</td>
<td>Medical Device Class IIA</td>
</tr>
<tr>
<td>Essential Performance</td>
<td>This medical device, in the meaning of the EU MDD 93/42 has no Essential Performance</td>
</tr>
<tr>
<td>Operating mode</td>
<td>Continuous operation</td>
</tr>
<tr>
<td>Power supply</td>
<td>100-240VAC, 50-60Hz, 4A max.</td>
</tr>
<tr>
<td>Power consumption</td>
<td>OFF-mode / Stand-by: 0.5W max.</td>
</tr>
<tr>
<td></td>
<td>Max: 700VA</td>
</tr>
<tr>
<td>Ultrasonic module</td>
<td>Max Output Power: 8W under fully-loaded mechanical condition</td>
</tr>
<tr>
<td></td>
<td>Frequency: 24-32kHz</td>
</tr>
<tr>
<td>Fuse</td>
<td>5A, T (slow), 250VAC, H type (=T5H250V)</td>
</tr>
<tr>
<td>Wireless communication</td>
<td>Max 1dBm EIRP, 2.4 GHz band, Bluetooth® radio module</td>
</tr>
<tr>
<td>module</td>
<td></td>
</tr>
<tr>
<td>Weight</td>
<td>Control Unit: 5kg max. (full operating condition)</td>
</tr>
<tr>
<td></td>
<td>Foot pedal: 0.35kg max. (wireless pedal)</td>
</tr>
<tr>
<td>Dimensions</td>
<td>Control Unit: Height: 245 mm, Width: 260 mm, Length: 290 mm</td>
</tr>
<tr>
<td></td>
<td>Wireless pedal: Diameter 135 mm, Height 35 mm</td>
</tr>
<tr>
<td>Operating conditions</td>
<td>Temperature: 10°C to 35°C</td>
</tr>
<tr>
<td></td>
<td>Humidity: 30% to 75%</td>
</tr>
<tr>
<td></td>
<td>Altitude: Max 2000m</td>
</tr>
<tr>
<td>Storage conditions</td>
<td>Temperature: -10°C to 30°C, no water inside</td>
</tr>
<tr>
<td></td>
<td>Humidity: 95% not condensed</td>
</tr>
<tr>
<td>Transport conditions</td>
<td>Temperature: -29°C to 38°C, no water inside</td>
</tr>
<tr>
<td></td>
<td>Humidity: 95% not condensed</td>
</tr>
<tr>
<td>Input fluids</td>
<td>Water: pressure 2-5bar, temperature 10-30°C, salinity 0.2% max., RECTUS 20KA connector type. EN-1717 compliant water network/inlet is required. Air: pressure 4.5-7bar, dry-only (humidity 1.032g/mq max.), oil filtered 0.1mg/mq max., RECTUS 21KA connector type</td>
</tr>
<tr>
<td>Output fluids</td>
<td>Water: max. 90ml/min. for Airflow, max 70ml/min. for Piezon, with pressure 1.3bar max. Air: max pressure 5bar for Airflow</td>
</tr>
<tr>
<td>Service life</td>
<td>Device: 7 years, having regular yearly preventive maintenance PIEZON® and NIGHT CLEANER® bottles: 3 years Handpieces: 1000 sterilization cycles CombiTorque: 1000 sterilization cycles</td>
</tr>
</tbody>
</table>
### 9.1. Symbols

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="General Warning" /></td>
<td>General Warning</td>
</tr>
<tr>
<td><img src="image" alt="Warning Electricity" /></td>
<td>Warning Electricity</td>
</tr>
<tr>
<td><img src="image" alt="Non-ionizing radiation (radio communication)" /></td>
<td>Non-ionizing radiation (radio communication)</td>
</tr>
<tr>
<td><img src="image" alt="Read the operation instructions" /></td>
<td>Read the operation instructions</td>
</tr>
<tr>
<td><img src="image" alt="Device requiring protective earth" /></td>
<td>Device requiring protective earth</td>
</tr>
<tr>
<td><img src="image" alt="Disconnect the mains plug for purposes of maintenance and in case of malfunction" /></td>
<td>Disconnect the mains plug for purposes of maintenance and in case of malfunction</td>
</tr>
<tr>
<td><img src="image" alt="Electronic instructions for use" /></td>
<td>Electronic instructions for use</td>
</tr>
<tr>
<td><img src="image" alt="Mandatory action" /></td>
<td>Mandatory action</td>
</tr>
<tr>
<td><img src="image" alt="Expiration date" /></td>
<td>Expiration date</td>
</tr>
<tr>
<td><img src="image" alt="Single use. Do not re-use." /></td>
<td>Single use. Do not re-use.</td>
</tr>
<tr>
<td><img src="image" alt="Do not do." /></td>
<td>Do not do.</td>
</tr>
<tr>
<td><img src="image" alt="Protection against water permeability" /></td>
<td>Protection against water permeability</td>
</tr>
<tr>
<td><img src="image" alt="Applied part, type B" /></td>
<td>Applied part, type B</td>
</tr>
<tr>
<td><img src="image" alt="Disposal of old electronic equipment (European Union &amp; other countries with separate collection systems)" /></td>
<td>Disposal of old electronic equipment (European Union &amp; other countries with separate collection systems)</td>
</tr>
<tr>
<td><img src="image" alt="Manufacturer" /></td>
<td>Manufacturer</td>
</tr>
<tr>
<td><img src="image" alt="Manufacturing date" /></td>
<td>Manufacturing date</td>
</tr>
<tr>
<td><img src="image" alt="Serial number" /></td>
<td>Serial number</td>
</tr>
<tr>
<td><img src="image" alt="Catalog number / Product reference" /></td>
<td>Catalog number / Product reference</td>
</tr>
<tr>
<td><img src="image" alt="Sterilizable at up to 135°C in the autoclave" /></td>
<td>Sterilizable at up to 135°C in the autoclave</td>
</tr>
<tr>
<td><img src="image" alt="Thermal disinfection" /></td>
<td>Thermal disinfection</td>
</tr>
<tr>
<td><img src="image" alt="Input" /></td>
<td>Input</td>
</tr>
<tr>
<td><img src="image" alt="Output" /></td>
<td>Output</td>
</tr>
<tr>
<td><img src="image" alt="Fuse" /></td>
<td>Fuse</td>
</tr>
<tr>
<td><img src="image" alt="Wired foot pedal connection" /></td>
<td>Wired foot pedal connection</td>
</tr>
<tr>
<td><img src="image" alt="RCM mark for Australia (electrical safety, EMC, EME &amp; telecommunications requirements)" /></td>
<td>RCM mark for Australia (electrical safety, EMC, EME &amp; telecommunications requirements)</td>
</tr>
<tr>
<td><img src="image" alt="Mark for Products that are Radio Transmitters for New Zealand" /></td>
<td>Mark for Products that are Radio Transmitters for New Zealand</td>
</tr>
</tbody>
</table>
9.2. Electromagnetic Compatibility
The use of parts other than those supplied or listed as accessory may negatively affect EMC performance. The device has embedded a low power, 1 dBm EIRP max, Bluetooth 2.4 GHz module, for communication with the wireless pedal. This radio module is disabled when a wired pedal is connected (device reboot required). The Bluetooth module complies with all the restrictions foreseen by the ERC recommendations 70-03 for the CEPT countries concerning the Annex 3 (Wideband Data Transmission System band A 2400-2483.5 MHz) without requiring any modifications of the products by the user.

The product is intended for use and Basic Safety is maintained in the electromagnetic environment specified below. The customer or the user of this product should assure that it is used in such an environment.

Electromagnetic immunity compliance

<table>
<thead>
<tr>
<th>Immunity test</th>
<th>IEC 60601 test level</th>
<th>Compliance level</th>
<th>Electromagnetic environment - guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electrostatic discharge (ESD)</td>
<td>± 8 kV contact</td>
<td>± 15 kV air</td>
<td>Floors should be wood, concrete or ceramic, like. If floors are covered with synthetic material, relative humidity should &gt; 30%.</td>
</tr>
<tr>
<td>Electrical fast transient/burst</td>
<td>± 2 kV for power supply lines 100 kHz repetition frequency</td>
<td>± 1 kV for input/output lines 100 kHz repetition frequency</td>
<td>Mains power quality should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Surge</td>
<td>± 1 kV line(s) to line(s)</td>
<td>± 2 kV line(s) to earth</td>
<td>Mains power quality should be that of a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Voltage dips</td>
<td>&lt;5 % UT (&gt;95 % dip in UT) for 0.5 cycle</td>
<td>40 % UT (60 % dip in UT) for 5 cycles</td>
<td>Mains power quality should be that of a typical commercial or hospital environment. If the user of the product requires continued operation during power mains interruptions, it is recommended that the product be powered from an uninterruptible power supply or a battery.</td>
</tr>
<tr>
<td>Voltage interruptions</td>
<td>&lt;5 % UT (&gt;95 % dip in UT) for 5 s</td>
<td>0 % UT for 250 cycles</td>
<td>Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.</td>
</tr>
<tr>
<td>Power frequency (50/60 Hz) magnetic field</td>
<td>30 A/m</td>
<td>30 A/m (50 Hz or 60 Hz)</td>
<td>3 V</td>
</tr>
<tr>
<td>Conducted RF</td>
<td>3 V</td>
<td>150 kHz to 80 MHz</td>
<td>Portable and mobile RF communications equipment should be used no closer to any part of the product, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter.</td>
</tr>
<tr>
<td>IEC 61000-4-6</td>
<td>6 V in ISM bands</td>
<td>80 % AM at 1 kHz</td>
<td>Recommended separation distance calculated from the equation applicable to the frequency of the transmitter.</td>
</tr>
<tr>
<td>Radiated RF</td>
<td>3 V/m</td>
<td>80 MHz to 2.7 GHz</td>
<td>d = 1.17 √P, d = 1.17√P 80 MHz to 800 MHz, d = 2.4√P 800 MHz to 2.7 GHz</td>
</tr>
<tr>
<td>IEC 61000-4-3</td>
<td>80 % AM at 1 kHz</td>
<td>800 MHz to 800 MHz</td>
<td>where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m).</td>
</tr>
<tr>
<td>Proximity fields from RF wireless communications equipment</td>
<td>See Table below</td>
<td>Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey7 should be less than the compliance level in each frequency range8.</td>
<td></td>
</tr>
<tr>
<td>IEC 61000-4-3</td>
<td></td>
<td></td>
<td>Interference may occur in the vicinity of equipment marked with the following symbol:  or</td>
</tr>
</tbody>
</table>

Notes:
- UT is the a. c. mains voltage prior to application of the test level.
- At 80 MHz and 800 MHz, the higher frequency range applies.
- These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

---

7 Field strengths from fixed transmitters, such as base stations for radio (cellular/cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, an electromagnetic site survey should be considered. If the measured field strength in the location in which the product is used exceeds the applicable RF compliance level above, the product should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating the product.

8 Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3 V/m.
Electromagnetic emissions compliance

Recommended separation distances

The product is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of the product can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the product as recommended below, according to the maximum output power of the communications equipment.

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in metres (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

\[
d = \frac{1}{150} \sqrt{\frac{P}{3V}}
\]

For transmitters rated at a maximum output power not listed above, the recommended separation distance d in metres (m) can be estimated using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.

\[
d = \frac{1}{800} \sqrt{\frac{P}{3V/m}}
\]

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception which can be determined by turning the equipment off and on, the user is encouraged to try to correct interference by one or more of the following measures:
- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Electromagnetic emissions compliance

<table>
<thead>
<tr>
<th>Emissions test</th>
<th>Compliance</th>
<th>Electromagnetic environment - guidance</th>
</tr>
</thead>
<tbody>
<tr>
<td>RF emissions CISPR 11</td>
<td>Group 1</td>
<td>The product uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.</td>
</tr>
<tr>
<td>RF emissions CISPR 11</td>
<td>Class B</td>
<td>The product is suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.</td>
</tr>
<tr>
<td>Harmonic emissions IEC 61000-3-2</td>
<td>Class A</td>
<td></td>
</tr>
<tr>
<td>Voltage fluctuations / flicker emissions IEC 61000-3-3</td>
<td>Complies</td>
<td></td>
</tr>
</tbody>
</table>

ENGLISH

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